

Chris Haller

3018 S. Grant St. | Englewood, CO 80113
303-810-0288 | challer@eparticipation.com
www.eparticipation.com

Qualification Profile

- Urban planner and web developer with a strong interest in innovative uses of communication technology.
- Creative expert in combining traditional and electronic ways of communication to improve decision-making processes.
- Hands-on experience implementing all stages of public involvement projects for regional visioning, comprehensive planning, and community planning, including more than 50 eMeetings with keypad polling and groupware and more than 15 interactive websites.
- Promoter and educator of high performance approaches to public involvement, stakeholder collaboration, community design and development.
- Maintain focus in demanding work environments, tight budget, under deadline and pressure conditions.
- Meet challenges head-on and always find a way to effectively complete multiple assignments or tasks.

Process Design

- Stakeholder analysis
- Outreach campaigns
- Workshops and town hall meetings
- Online dialogues and deliberation
- Cross-media approaches

Web Development

- Interactive websites
- Web mapping
- Online surveys
- Mobile phone integration
- Web and user interface design
- Search engine optimization
- Drupal customization

eMeetings

- Keypad polling
- Groupware on networked laptops
- Mapping exercises
- Dot voting
- Story telling
- Open Space
- Youth workshops

Work Experience

For a portfolio with screenshots and live demos of select projects I worked on over the last years, please visit www.eparticipation.com/content/portfolio.

2007 to 2008, Director of eParticipation, PlaceMatters, Denver, Co (initially in partnership with University of Colorado at Denver).

Organize visioning and public participation projects. Host eMeetings, including keypad polling and groupware to capture and prioritize outcomes of roundtable discussions. Deploy a new groupware system to more effectively run public workshops and develop interactive websites for civic engagement and participation, using open source software (Drupal). Present at conferences and educate communities about emerging communication tools and online participation methods for planning. Develop multiple successful and replicable online platforms to support civic engagement projects.

Research and develop web applications to utilize mobile phones in participatory processes. Active member of the Drupal developer community, including developing and maintaining the *MyKML module*.

Key Achievements:

- Developed a series of innovative platforms to support a variety of eParticipation projects.
- Implemented an outreach campaign that offers multiple channels to participate, including design of outreach material and text message feature.
- Developed a hosted polling platform based on cell phone text message input as a marketing tool for PlaceMatters.
- Created a website for citizen-driven journalism called iCommunity.TV
- Wrote two successful grant applications for software development to support PlaceMatters' civic engagement work.

2006 to 2007, Communications Manager, Zebralog, Berlin, Germany

Researcher and online communications manager at German think tank on eParticipation

- Organized the Berlin Wall online dialogue, including web administration, online facilitation, citizen walks and interactive meeting.
- Evaluated participatory budgeting project in Berlin-Lichtenberg

2004 – 2005, Civic Engagement and Technology Advisor, PlaceMatters.com, Denver, Co (later merged with the Orton Family Foundation).

Organize visioning and public participation projects, including process design, eMeetings, web development and web mapping. Research online tools for urban planning. Implement impact analysis and visualization projects.

- Designed and implemented large visioning workshops for the Philadelphia LANDvisions project, including a set of four eMeetings with up to 400 participants using keypads and groupware system, online brainstorming, a student art workshop, storytelling and web mapping.
- Implemented 3D visualization and online survey for the Golden Urban Renewal Authority.
- Trained staff at various organizations in the use of keypad polling and online tools.
- Developed a mapping component for groupware used in eMeetings to collect spatially referenced feedback in addition to impact analysis using CommunityViz in the Orlando Innovation Way project.

2003 to 2005, President, eParticipation.com, Berlin

Umbrella for projects and collaborations with practitioners in the emerging field of eParticipation (including development of the project website *Rosensteinviertel.de* on behalf of the City of Stuttgart).

2002 – 2003, Assistant with Planungsgruppe4, Berlin, Urban Planning

Research, CAD and GIS work and design for various urban design, master plan and regional planning projects.

2000 – 2001, Assistant with Weeber+Partner, Berlin, Institute of Town Planning and Social Research

Research, statistical analysis and survey design for various research projects, tenant surveys and community planning projects.

Related Experience

Presentations at various conferences including:

- “Cross-media Participation” – American Planning Association Conference, Las Vegas - April 2008
- “eParticipation – Overview” – Webinar, EBM Tools Network – March 2008
- “Cost-Effective and Cutting Edge Public Involvement Tools” – New Partners for Smart Growth, Washington, DC – February 2008
- “The GeoWeb: Planning in a World of Location Anywhere” – CommunityMatters07, Burlington, VT – October 2007
- “eParticipation – Future of collaborative decision making” – PlaceMatters06, Denver – October 2006
- “Visualization Tools for Citizen Engagement” - eDemocracy Workshop, Ohio State University, Columbus - November 2005
- “The State of eParticipation” – Community Planning Collaborative Summit, Orlando - October 2005

Author of a blog on eParticipation (<http://blog.eparticipation.com>)

Education

- Diploma (equivalent to master’s degree) in Urban and Regional Planning, 2006, Technical University TU Berlin, Germany.
- Pre-Diploma (equivalent to bachelor’s degree) in Urban and Regional Planning, 2002, Technical University TU Berlin, Germany
- Civilian service, 1999 – 2000, Schule f. Koerperbehinderte, Stuttgart (school for disabled children).
- Abitur (diploma qualifying for university admission), 1999, Leibniz-Gymnasium (equivalent to High-School), Stuttgart, Germany.

Other Skills

Languages: Native German, excellent English, basic French and Russian

PC: Word, Excel, Access, Adobe Creative Suite, Sketchup, Google Earth, SPSS, FreeMind, Audacity. Basic Flash, AutoCAD, Filemaker.

Web Design: Dreamweaver, PhpDesigner.

GIS: ArcGIS, CommunityViz. Basic Index, CityGreen.

Server Administration: Apache, MySQL, PhpMyAdmin, MapServer, ArcIMS

Web development: PHP, HTML, CSS, RSS. Drupal, WorldKit, OpenLayers and various other open source software. Basic Javascript, jquery.